



# GENERAL TERMS AND CONDITIONS

## Westend Gift Card

### **I. Scope of the General Terms and Conditions:**

- 1.1. Current General Terms and Conditions (hereinafter: “**GTC**”) contains the provisions for the issue, purchase and utilization of the gift cards issued by Westend Üzemeltető Kft. (registered office: 1062 Budapest, Váci út 1-3; company registration number: 01-09-684079; tax number: 11935171-2-42; hereinafter: „**Issuer**”). The gift cards may only be used in Westend Shopping Centre (1062 Budapest, Váci út 1-3.; hereinafter: „**Shopping Centre**”) for indefinite period – if the Issuer does not stipulate it otherwise –, in those stores that gave their consent to be bound by the GTC.

By purchasing the gift card, the buyer acknowledges and accepts the conditions of use stipulated in the current GTC.

- 1.2. *The Issuer draws the attention of the customers that the “old-style” gift cards – with the photo of Westend Shopping Centre – issued before 01 November 2019 cannot be used for shopping from 01 July 2021 according to the prior notification of the Issuer.*

*The Issuer – according to individual assessment – exchanges the old-style gift cards at the Inquiry Counter of the Shopping Centre for the gift cards of Annex 2 of the GTC with the face value being the same, the latest until 31 December 2021.*

*The above-mentioned provision relating the exchange of the gift cards – regarding that only such new-type gift cards have been made that have the face values of HUF 2,000 and HUF 5,000 – shall apply to the old-type gift cards with the face value of HUF 3,000 in a way that 1 old-type gift card with the face value of HUF 3,000 may be exchanged for 1 new-type gift card with the face value of HUF 2,000, or if the customer pays the difference (e.g. HUF 1,000) it can be exchanged for 2 new-type gift cards with the face value of HUF 2,000.*



## **II. Explanatory Note:**

### **2.1. Under the current GTC:**

- face value: the sum indicated on the gift cards, in the value of which the customer may purchase products or use services at the places of acceptance (stores) by using the gift cards;
- stores: those commercial or service provider units in Westend Shopping Centre, which are obliged to accept the gift cards for purchase of products or for use of services according to their Agreements with the Issuer; the current list of the stores accepting the gift cards form Annex 1 of the GTC;
- gift card: the plastic card issued by the Issuer, with the invented name “Westend Ajándékkártya” that has a fix face value, serial number, hologram and that entitles one to purchase products or use services in the stores of the Shopping Centre according to the current GTC, and the graphic design of which forms Annex 2 of the GTC. (the gift card is not considered as cash, cash-substitute payment instrument or security);
- customer: a natural person or legal entity, who is in the possession of the gift card.

## **III. Issuing the gift cards:**

### **3.1. Only the Issuer is entitled to issue gift cards of the current GTC.**

### **3.2. The gift cards shall contain at least the followings:**

- AJÁNDÉKKÁRTYA text,
- face value,
- name and registered office of the Issuer,
- serial number,
- hologram.

### **3.3. The Issuer is entitled to issue the gift cards with the face values of HUF 2,000 and HUF 5,000 in the quantity defined by him.**

### **3.4. Only the intact gift cards may be considered valid. If the customer’s gift card gets damaged, then the Issuer – against the handover of the damaged gift card – shall exchange it for an intact gift card - in the same face value –, however, the Issuer does not replace the lost gift cards of the customer, and the Issuer does not give replacement gift cards in case the customer’s gift cards get destroyed, and he does not refund the face value of the gift cards to the customer.**

### **3.5. Damaged or incomplete gift cards cannot be used for purchase.**

- 3.6. Counterfeiting the gift cards is an unlawful act according to Act C of 2012 on the Criminal Code.
- 3.7. The Issuer is entitled to issue gift cards that are subject to fixed term, for which gift cards the actual Annex 3 of the current GTC contains particular regulations.

#### **IV. Using the gift cards:**

- 4.1. Any natural person with legal competency or legal entity may buy gift cards.
- 4.2. The gift cards can be bought from the Issuer at the Inquiry Counter at Millennium square in the Shopping Centre.  
The opening hours of the Inquiry Counter: from Monday to Saturday 10:00 – 20:00, Sunday 10:00 – 18:00.
- 4.3. The gift cards are not linked to persons, and the customer may transfer them freely to those who would be entitled to buy gift cards according to the current GTC.
- 4.4. Gift cards can only be bought for the indicated face value by cash or credit/debit card payment. If the customer wishes to pay by bank transfer, then the Issuer shall issue a pro forma invoice about the purchase price of the gift cards to be bought, and the Issuer provides the gift cards to the customer after the purchase price has been credited to the bank account of the Issuer.
- 4.5. The possessor of the gift card is entitled to purchase products or use services for the face value at the stores under the effect of the current GTC. When purchasing products or using services for a lower value than the face value of the gift card, then the stores do not pay back the difference of the purchase price and the face value to the customer (the gift cards can only be used once for a purchase, and they can be used only in full face value).
- 4.6. The use of the gift card is carried out when the customer exchanges the gift card for a product or service in the store.
- 4.7. The rules of purchasing a product or using a service for money are applicable for the product purchasing, or the use of service in exchange of gift cards.
- 4.8. Those stores in the Shopping Centre are entitled and obliged to accept the gift cards which gave their consent according to the Partnership Agreement (concluded by and between the Issuer and the store) to be bound by regulations of the GTC and simultaneously register themselves by the Issuer as place of accepting gift cards.
- 4.9. If the store does not accept the valid gift card, then it is the right of the customer to record their complaint into the complaints-book that can be found at the Inquiry Counter





in the Shopping Centre, and in the event of such complaint the Issuer shall carry out an investigation in this matter.

**V. Closing provisions:**

- 5.1. The Issuer publishes the current GTC and other information in connection to the gift cards at the website of the Shopping Centre ([www.westend.hu](http://www.westend.hu)) and makes them available at the Inquiry Desk.
- 5.2. The Issuer informs the customers at the places of section 5.1. at least 15 (fifteen) days prior to the change of the GTC.
- 5.3. The current GTC comes into effect with publishing it at the places of section 5.1.
- 5.4. “Westend Gift Card Regulations” used by the Issuer until 30 June 2021 is repealed simultaneously with the current GTC coming into effect.

09 July 2021, Budapest.

**Westend Üzemeltető Kft.**

Issuer



## ANNEX 1

### The list of the stores accepting the gift cards

adidas	Fáraó Ékszer	L'Occitane en Provence	Spar
Al-Baraka Ajándékbolt	Fetish Tattoo & Piercing	New Yorker	Springfield Man & Woman
Al-Baraka bórdíszmű	FreeFrom a Konyha	Nike	Starbucks Westend Niagara
American Eagle	FreeFrom A Pékség	Nordsee	Starbucks Westend Terrace
Amica	Galaxy Játékbolt	NÜ Denmark	Stile Interio
Amnesia	GAS	Office Shoes	Strand Café by Nordsee
Aranygömb	Geox	Okay Italia	Tally Weijl
Arena	Gravír Expressz	Optic World	Tchibo
Army Katonai és Túrafelszerelés	H&M	Optic World Pop Up Store	Tezenis
BioTechUSA	H&M Home	Óra & Ajándék	The Body Shop
Blue	Häagen Dazs	Orsay	Triumph
Borkutime Óraszaküzlet	Halló! Halló! GSM	Pálvölgyi Fotó	Unipatika Westend Gyógyszertár
Brooklyn Barber	Hello Mami Maternity	Pandora	Valentina Cipőbolt
C&A	Helly Hansen	Parfois	Vans
Calendula Fitopont	Herend Porcelán	Party Point	Via Roma
Calzedonia	Hervis	Páva Ékszer	Vision Express
CCC	Humanic	Pirex Papír	VITAFLEX



Centrum Optika	iConnect Westend	Playersroom	W Fashion Collection
Cila Boutique	Intimissimi	Prince Phone GSM 2.	Walter férfi divat
Cinema City Westend, 4DX	Írisz Bördíszmű	Pupa Milano	Westend Leroy
Columbia	iSamurai	Retro Jeans	Women'Secret
Converse	iSamurai Szerviz	Ride or Die Store	Yves Rocher
Crocs	Istanbul Török Étterem	Rouge Avenue	
Cserépváros	iStyle	Salamander	
Csirke-Fogó	It's Time Shop	Samsung Experience Store	
Deichmann	Játéksziget játékbolt	Sandy Bizsu	
Desigual	Jazz Collection	Saxoo London	
Devergo & Friends	Just Clear Coffee	Schmidt Karikagyűrű Brill	
dm	Kartago Tours Utazási Iroda	Schmidt Óra-Ékszer	
Douglas	KFC	Schmuck Brillíáns	
DRK	Konkurencia	Schmuck Ékszer	
Erla Shop	Konzolvilág	Schmuck Karikagyűrű Szalon	
Estée Lauder/Clinique	Kreatív Hobby	Scotch & Soda	
ÉVA Kézimunka	Kristály Sziget	Skyn Boutique	
	Kristóf Szalon	Sony Márkabolt	





WESTEND

## ANNEX 2

### Graphic designs of the gift cards





## ANNEX 3

### Regulations for temporary gift cards

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1. Westend Üzemeltető Kft. (hereinafter: „**Issuer**”) issues “Tetőkerti Ajándékkártya” gift cards in the face value of HUF 2,000 (to wit: two thousand Hungarian Forints) from 24 June 2021, which are received (free of further charges) by those guests in the Rooftop Garden of the Shopping Centre, who buy tickets to any of the events of the Shopping Centre in the Rooftop Garden. The graphic design of the „Tetőkerti Ajándékkártya” forms Annex 4 of the GTC.
2. The stores include the “Tetőkerti Ajándékkártya” into the purchase price in the value of HUF 2,000.
3. The general provisions of the GTC are applicable for the “Tetőkerti Ajándékkártya” with the following differences:
  - only natural persons can participate in the “Tetőkerti Ajándékkártya” promotion;
  - a total of 6,000 (six thousand) “Tetőkerti Ajándékkártya” is issued, and the promotion of section 1 of the current Annex 3 lasts until stocks are exhausted, but the latest until 30 September 2021;
  - any “Tetőkerti Ajándékkártya” can be used only once for buying products, or using services, and after that the Issuer withdraws the used “Tetőkerti Ajándékkártya” (after the stores handed over them to the Issuer);
  - the “Tetőkerti Ajándékkártya” may be exchanged in the stores **the latest until 30 September 2021**. After this deadline all of the unused “Tetőkerti Ajándékkártya” are no longer valid, and no claims can be made in connection to these against the Issuer, or the stores;
  - “Tetőkerti Ajándékkártya” cannot be exchanged for gift cards of Annex 2 neither by the Issuer, nor at the stores.





## ANNEX 4

### Graphic design of Tetőkerti Ajándékkártya

